

Competitive Sealed Proposal

(Request For Proposal)

(29 Del.C. §6924)



DELAWARE DEPARTMENT OF TRANSPORTATION

ADVERTISEMENT FOR COMPETITIVE SEALED PROPOSALS

Sealed proposals for the following agreement will be received by the Department of Transportation, State of Delaware, in the Bidders Room (Room B1.11.01) in the DelDOT Transportation Administration Center, 800 Bay Road, U.S. Route 113 South, Dover, DE until 2:00 P.M., Local Time, September 26, 2006, and thereafter be publicly opened and the names of Proposers will be read:

Agreement No. 1379

HELP DESK SERVICES

Agreement Term: Three (3) Years, with Two possible 2-Year Extensions

Cost of Contract Documents: n/a

Description of Services Required:

The Department seeks proposals from vendors to supply Help Desk services. The Help Desk is a single point of contact for 2,600 DelDOT employees and supports remote facilities located throughout the state; several of these facilities operate 24x7 supporting business-critical users and applications.

PROPOSALS MAY BE OBTAINED VIA E-MAIL OR TELEPHONE REQUEST TO:

Susanh.robinson@state.de.us

Susan Robinson (302) 760-2034

Questions should be addressed to:

James Hoagland

Contract Administration

Delaware Department of Transportation

P.O. Box 778, Dover, DE 19903

Jim.Hoagland@state.de.us (302) 760-2034 Fax (302) 739-2254

The Department of Transportation hereby notifies all proposers that it will affirmatively insure that in any contract entered into pursuant to this advertisement, minority business enterprises will be afforded full opportunity to submit bids in response to this invitation and will not be discriminated against on the grounds of race, creed, color, sex, or national origin in consideration for an award.

When it is in the best interest of the State, DelDOT may extend the time and place for the opening of proposals from that described above, on not less than two calendar days' notice, by certified delivery, facsimile machine, or other electronic means to those proposers who obtained copies of the Proposal.

Department of Transportation

State of Delaware

By: Carolann Wicks, P.E.

Secretary

Dover, Delaware

August 28, 2006